

## FOOD QUALITY AND SAFETY POLICY

The vision of DODONI S.A. - Agricultural Dairy Industry of Epirus, is to keep its name inextricably linked to quality, authenticity and tradition in dairy products.

Our goal is to remain in the consciousness of the local community as the main pole of development of Epirus, while maintaining our leading position in the Greek market and strengthening our name abroad.

The pinnacle of this effort is our pure milk and our know-how that lead to the production of excellent, high quality and authentic products, which in order to support them, we are committed to provide the necessary resources and invest continuously in the direction that will make our structures capable of operating to the high standards that we set. In particular, to ensure the health of consumers, we have developed and implemented a Food Safety Management System since 1997 for our products throughout the supply chain.

All of us shareholders, management and employees at DODONI S.A. believe in continuous improvement and are committed to the following objectives:

1. the faithful implementation and continuous improvement of the effectiveness of the ISO 9001 Quality Standard, the ISO 22000, IFS and BRC Food Safety Standards and the resulting practices for all our staff and partners.
2. finding the necessary resources to continuously verify the standards, maintain and update them.
3. monitoring the degree of satisfaction of our customers and consumers, as well as their expectations, in order to provide products that continually meet their changing needs.
4. to identify training needs and provide continuous training for staff to ensure a high level of expertise in food quality and safety.
5. the observance and continuous improvement of cleanliness and hygiene standards.
6. the proper management of staff ethics and responsibilities.
7. compliance with applicable legislation relating to the products and operation of the company, including that relating to environmental protection.
8. not to make a single product available to customers that could give rise to a quality problem or complaint.
9. establish indicators and set measurable objectives on an annual basis which are approved by management and regularly reviewed with a view to continuously improving the quality system.
10. on an ongoing basis develop an environment in which the organization's values, knowledge and culture on food safety are promoted and reinforced.
11. to take into account and adapt to today's highly competitive technological environment and to respond to the demands created at local, national and international levels.
12. to produce sustainable products, respecting and setting medium- and long-term goals aimed at strengthening the company's sustainability.

The joint effort and the achievement of high goals (quality and safety of our products), gives us a sense of satisfaction, making management, employees and partners proud of the quality of DODONI S.A. products.

Ioannina, January 2024

The Managing Director

Michael Panagiotakis

